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Uniken REL-ID Identity Verification (IDV)

The REL-ID IDV feature allows your organization to verify every customer's identity from the outset of the relationship through the entire customer journey.

In today's digital world, the formula for your organization's success in customer interactions is increasingly complex. Onboarding customers in today's environment requires rapid, secure, and certain identity verification. It's central to all you do to achieve seamless security for your organization and its customers, starting from the moment the customer relationship begins.

The Value of Certainty in Identity Verification

The Uniken REL-ID platform securely collects and verifies government identification documents as part of a holistic identity and security solution. REL-ID also provides the tools to perform the highest level of liveness detection, AML, Sanctions, PEP, and Adverse Media checks. Our IDV feature also creates a secure facial template of the customer for future authentication needs.

The result is a reliable and secure verification at the speed required to meet the demands of digital business and an amazing experience for your customers. `

REL-ID identity verification allows:

Initial onboarding of new customers directly into your Digital Channels.

First-time Digital Channel activation of existing customers.

Easy re-installation of your mobile app on an existing or new mobile device.

Advanced facial-based step-authentication for any high-risk transaction or service request.

Account recovery in the most secure and compliant way, requiring human intervention.

Our technology accelerates possibilities for both the customer and your organization, opening the door to amazing experiences.

A Fast and Thorough Process

The fast and frictionless three step process inside IDV's technology makes it simple for you to achieve verification certainty while remaining transparent to customers:

- **The customer scans an official government ID** using normal white light from built-in cameras (available on nearly all mobile devices) and forwards that for verification along with a short video for liveness verification.

- **Uniken's IDV technology cross-checks all data on these documents,** from photos to bar codes. A multi-step process can verify that the scanned ID is tamper-free.

  NOTE: If required, our IDV feature has the capability to check against available government databases to verify the data captured from the identity document. It can also run AML, Sanctions, PEP, and Adverse Media checks or it can simply feed your existing EKYC solution.

- **The result is certainty** that the person performing the registration (using liveness verification) matches the image on the government ID.

All information-gathering occurs on premises or in your private cloud with the available SaaS option, and under your organization's complete control. This allows you to continue the onboarding process with the peace-of-mind that your systems are secure on all fronts. It also provides full assurance to your regulators that you're in compliance with local requirements regarding data transit and jurisdiction.

Incredibly Accurate Liveness Detection

Today, nearly all individuals have a mobile device that includes a camera with live video capabilities. Our sophisticated, machine-learning-based algorithms identify and assess the authenticity of the person on camera, requiring minimal interaction at iBeta level 2 assurance. Our advanced technology can ferret out fraud and determine the authenticity of images, clearly differentiating:

- Digital photos and videos
- Paper photos and masks
- High-quality 3-D masks
- Partial obstructions
- Low-light or bright-light distortions

Our liveness detection system is 99.7% accurate across the globe and among all ethnicities.

Reliable, Built-In Data Protection
To assure each customer's personal and private data is protected, our IDV system is deployed entirely on your premises – or on your cloud. The system can be installed and running in a matter of days. You retain total control of customer information.

A seamless, integrated solution
With the REL-ID platform, IDV unifies endpoint, identity, and channel security solutions into one, tightly integrated platform.

With a verification platform that allows your organization to secure, authenticate, and transact with certainty, anything is possible.

Contact Uniken for more information